



PANNONHALMI FŐAPÁTSÁG
A.D.996

Policy and guest information

The POLICY applies to every guest of the guesthouse. The group leader is responsible for the full safety and behaviour of the group members, for the programs, for the proper use of the built and natural environment and the facilities of the house, for the enforcement of the policy and last but not least for obtaining the fire and accident prevention rules.

Arrival

Check in: 4 pm-6 pm

In case of special requirements please contact us in advance. After checking in, the landlord will provide the accommodation to the guest or to the group leader who accepts it.

Check-out

Check-out and leaving: until 10 am

In case of a late check-out, we will charge the extra cost that was published in the booking information. Before the guests leave, the landlord will check the room for damages.

Access by car

Drive carefully because the road leading to the guesthouse is narrow and winding.

Accident

In case of an accident or other extraordinary event the landlord of the guesthouse must be informed immediately.

Alarm

If you leave the guesthouse for a longer time you can ask for alarm facility. The empty houses will be alarmed.

Cleanliness

Please pay attention to the cleanliness of the rooms, especially considering weather conditions. Please avoid throwing objects into the toilet which can cause plugging. Cleaning equipment is placed in the sanitary facilities. We collect waste selectively, please use the proper bin.

Clothes dryer

Please ask the landlord for clothes dryer.

Cooking

There isn't any opportunity for cooking. The kitchenette of the family accommodation can be used with the equipment's provided.

Dogs

Unfortunately, dogs and other pets are not allowed to accompany their owner to the guesthouse. The guesthouse is not suitable for pets.

Doctor

Ambulance station in Pannonhalma: Petőfi Sándor street 23. +36-96-470-004

Electronic devices

For safety reasons electronic devices (kettle, microwave oven, toaster, coffee maker, hair dryer, iron etc.) cannot be used in the rooms. Personal hygiene devices (hair dryer, razor) can only be used in the sanitary facilities. In the kitchenette only devices provided can be used.

Energy

We try to pay attention to the environmental awareness in the whole area of the Archabbey. Solar panels play an important role in the hot water supply of the guesthouse. Please help us to save energy. If you are not in the room, please switch off the lights and turn off the tap in the bathroom. During the winter season, please only air the room briefly. The front doors must be closed carefully.

Exclusion

We have the right to exclude any person from the guesthouse who commits a crime or malicious damage, endangers his or her own or another person's life, or disturbs other people between the hours of 2am and 6am.

Fire system (in the buildings)

Inside the buildings it is not allowed to use open fire. Fire alarm system with smoke detectors works everywhere inside the buildings. A deliberately caused fire alarm will be refunded by the offender or his/her personal representative.

Found objects

Please give the found objects to the landlord.

Game

Equipment for outdoor games can be required from the landlord. The ping-pong table is for indoor use only. Please do not bring it out from the covered places. Unfortunately, the areas of the guesthouse are not suitable for playing football.

Internet

Wireless internet accessibility is provided only in the main building of the guesthouse. Please request access code from the landlord.

Key usage

The keys of the rooms open the wicket door and the gate for the cars, yet they do not open the back gate. (Look at the parking rules) At nights please always close the gate. The wicket door should not be locked, allowing the landlord to use the electric gate opener.

Landlord

With further questions and requests please contact Péter Nagy on the following phone number: 30-260-9920

Making fire outdoor

Making a fire is only allowed in designated areas. Permission must be asked in advance. The group leader is responsible for keeping and extinguishing the fire.

Malfunction

Please let us know of any malfunction in the room. In case of an urgent error please call the landlord on the above mentioned phone number.

Meal

The pre-ordered food will be served in the dining room of the main building at the pre-arranged time. We cannot accept changes in pre-ordered food within 48 hours. In this case the full amount of food will be charged. Plates and glasses must stay in the dining room. Eating is not allowed in the rooms.

Minors, students

Students are not allowed to leave the premises without permission from their teacher or group leader. Groups of minors, especially under the age of 10, must be supervised at all times. Guests under the age of 18 are not allowed to smoke or consume alcohol.

Parking

Parking is allowed only in the designated area, next to the main entrance at the gravel area (see attached picture). It is not allowed to park next to the buildings. The maximum speed limit in the area of the guesthouse is 20km/h.

Pharmacy

9090 Pannonhalma, Rákóczi Ferenc street 2. +36-96-470-101

Security / Safety

Do not leave your belongings unattended. The doors of rooms must be closed before leaving. The car park and the buildings are fitted with external cameras. The cameras are monitored by 24-hour guard duty. Moreover, the patrolman of the security service passes over repeatedly and checks the external areas of the guesthouse at night. We cannot take responsibility for the safety of the cars that were left in the outdoor parking lot.

Silence

The guests of the house are not allowed to disturb the peace of the Cseider-valley residential area.

Guests should observe quiet hours from 10pm until 6am in the territory of the guest house. Rowdiness and disturbing other guests are not allowed.

Sheets

The sheets are clean and ready to be placed on the bed! Please take them off before leaving. It is a big help for us.

Smoking

Inside the building smoking is not allowed. The appointed smoking area is located next to the community building. The cigarette butts must be left in the ashtray provided.

Trip

If you want to go on a trip during your stay in the guesthouse, you can ask the landlord for information.

Use of the community room

In case you would like to use the community room, please let us know in advance. The community room and its devices can only be used with the permission and supervision of the landlord. After 10pm please avoid noisy activities and do not use the open public areas to maintain the peace of other guests and residents. In case of late events, please use the community room.

Valuables

We do not take responsibility for the personal valuables that were brought to the guesthouse.

Visitors

Guests can welcome visitors only with the permission of the landlord between 8 am and 10 pm. The group leader is responsible for the visitors and their behaviour.

Windows

Please close the windows if you leave the room because of the animals and storms. Please only use the door if you want to enter or leave the room.

Services (mass, common prayer)

There are services as following

In the Basilica on weekdays

6 am Vigils and Lauds (Common prayer in the morning)

1 pm Midday Prayer

6:40 pm Vespers and Mass (Common prayer in the evening)

Saturday

6 am Vigils and Lauds (Common prayer in the morning)

6:45 am Mass

1 pm. Midday Prayer

7 pm Vespers (Common prayer in the evening)

Sunday

6:45 am Vigils and Lauds (Common prayer in the morning)

10 am Conventual Mass

11:30 am Student Mass (during school term)

1 pm Midday Prayer

5 pm Vespers (Common prayer in the evening)

6 pm Family mass in the Student Chapel (during school term)